



Rees Machinery Group Ltd
Unit C, Mochdre Industrial Estate, Newtown, Powys
Telephone: 01686 621704
Email:rosie.rees@rmgroupuk.com
Website:www.rmgroupuk.com

Job Description – Service Engineer

RMGroup specialise in the supply of process and packaging machinery to various industries around the UK, Ireland and beyond. The company has grown rapidly within the last few years and we are continually looking for aspiring individuals to join our dynamic team.

We are currently seeking an experienced service engineer with over 3 years' industry experience. The candidate will be home based to cover South / South West England customer base.

Successful Candidates will be responsible for:

- Attending customer sites to carry out planned preventative maintenance to process and packaging machinery. Service will include works to both mechanical and electrical elements of the machinery.
- Responding to emergency breakdowns, and returning customers back to production by means of fault finding and carrying out repairs to packaging machinery.
- Compiling worksheets detailing elements of service/repair works carried out on site, including information of parts and consumable used.
- Taking calls from customers who pay for telephone assistance and dealing with any queries with they may have.
- To ensure all service and repair work is carried out in accordance with RMGroup and customer's health, safety and environmental guidelines.
- Responsible for own Health and Safety, conducting task related Risk Assessments and safe system of work as necessary.

Desired Qualifications, Skills and attributes:

- Previous experience of working on single and three phase supply, invertors, control panels, and competent in PLC programming.
- Mechanical experience of maintaining hydraulics, pneumatics, pumps, motors, bearings and pumps.
- Welding and Fabrication skills desirable.
- Experience as an operator or maintenance engineer for process and packaging equipment preferable, experience with automated robotic systems desirable.
- Candidates must have excellent interpersonal skills and ability to establish and maintain customer relationships in order to maintain a high level of customer service.
- Full UK driving licence

RMGroup supply and install machinery in and around the UK, Ireland and Europe, therefore candidates will be expected to work away if required. Applicants must be flexible and adaptable to changing work schedules.

Hours: +45 Hours, Monday-Friday. Normal working hours: 07:30am – 04:30pm

Holidays: 24 Days + Bank Holidays

Salary: TBC

Other: Company Van provided, Laptop and Uniform. Home based working.

If you have any questions or would like to submit a CV please contact Rosie Davies

Tel: 01686 621704 **Email:** rosie.rees@rmgroupuk.com